## **Carrot Enrollment Instructions**

**STOP!** It is important that you read these instructions carefully and understand the definitions before opening your account.

	What is it?	When should I use it?
Carrot Account	A general account that gets you	When you're curious about the
	access to the Carrot benefit guide,	Carrot benefit and are considering
	educational content, and their	whether or not a Carrot
	homepage so you can explore	Plan/Journey is right for you.
	Carrot's platform.	
Carrot Plan/Journey	A 12-month employer-paid plan	When you're ready to begin a
	that connects you with a Carrot	specific care journey (for example,
	Care Specialist to begin using a	find IVF providers, begin the legal
	specific service (for example,	adoption process, or submit for
	fertility assistance, hormone	reimbursement for low
	treatments for menopause, etc).	testosterone services).

These instructions will guide you through registering your <u>Carrot Account</u> where you can explore all that Carrot has to offer prior to starting your 12-month Employer Paid <u>Carrot Plan/Journey.</u>

1. Visit <u>get-</u> <u>carrot.com/signup.</u>



2. Enter your FI email address.



 Carrot will email you a hyperlink to create your account. Open the email and click the orange button labeled, "Verify my email."

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your Carrot a	count. If you	didn't sign up	for Carrot Fertili	ty, you can
nore this email	L.			
	lick the button your Carrot as none this email	lick the button below to ver your Cerrot account. If you none this email.	lick the button below to verify this emails your Carrot account. If you didn't sign up noce this email.	lick the button below to verify this email address and cont your Carrot account. If you didn't sign up for Carrot Fertili nore this email.

4. Read the welcome page and click "Continue."

English (U.S.) v
CARROT
Welcome to Carrot         Bisher Investments has partnered with Carrot, a benefit designed to support fertility, family forming, and hormonal health.         Generated in a few simple steps:         Image: Contension of the step of t
<text><section-header><section-header><section-header><text><text><text></text></text></text></section-header></section-header></section-header></text>
English (U.S.) > Create a password ACCOUNT EMAIL PASSWORD *
< Back Continue >

5. Click "Create my account."

6. Create a password for your account. Your FI email address will autopopulate in the *Account Email* section.

- If you prefer, you may add your personal email address and click "Continue." If not, click "Skip" to keep your account associated with your FI email address.
- Enter your preferred name and click "Continue." Otherwise click "Skip."
- 9. Enter your preferred phone number. This may be a personal phone number and used by Carrot to contact you.

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10. If you already know which journey you're looking for, select it here. If you don't know yet, click "Skip for now."

11.	Agree to the terms of
	service.

12.	Complete the consent
	form.

English (U.S.) V	
What kind of journey a	re you on or most
interested in?	
This is just for now. Your selection funds or what resources you can	on will not affect your Carrot access.
Also, know that we always respe We'll help you access care dome appropriate.	ect local laws and regulations. stically or across borders, as
O Adoption	
O Gestational surrogacy	
O Fertility preservation (e.g. embryos)	, freezing eggs, sperm, or
O Assisted reproduction (e.	g., IUI or IVF)
O Trying to get pregnant (e	.g., timed intercourse)
O Exploring family-forming	options
O Pregnant or parenting an	infant
O Menopause	
that you're aware of our use your personal info. 1 have read and accept the <u>Personal</u> have read and accept the <u>Personal</u> the processing of sensitive person <b>Genet</b>	terms and how we'll mms and Conditions * vacy Notice and agree to prisonal data. Continue 3
During this registration process an Carrot Fertility, Inc. (located in the Personal Data, which is data about orientation.	d as we provide services, USA) may ask you for your your health and sexual
In order to provide services, we ne your Personal Data. Our services in and recommendations, and proces	ed your consent to process Iclude: providing information sing reimbursements.
You may withdraw consent at any future by contacting info@get-carr type of data we collect, how we pr used for, and why it matters that w	time with effect for the rot.com. <u>Read More</u> on the ocess that data, what it's re're located in the USA.
By giving consent, you confirm tha understood the above explanation made available to you. You agree to processing data regarding your he as described.	t you've read and and additional disclosures o Carrot collecting and alth and sexual orientation
Yes, I give my consent. *	
< Back	Continue >

13. Verify your personal email address



14. Your Carrot Account registration is almost complete. Click "See benefit highlights" to explore the offerings available to you.

> Important Note: <u>DO NOT</u> click "Get your Carrot Plan" until you are ready to start your 12month journey (i.e. talk to IVF providers, submit for adoption reimbursement, submit for Low-T expenses, etc.). We would encourage you to read up the services before starting your 12-month employer-paid Carrot Plan. Once you are ready, it is very simple to begin these next steps from your account.



You can now explore Carrot or tell us a little more about yourself to get a free, personalized Carrot Plan and unlock your full benefit.



15. Review the financial support information. Click, "Continue."

Important Note: <u>DO NOT</u> click "Get your Carrot Plan" until you are ready to start your 12month journey (i.e. talk to IVF providers, submit for adoption reimbursement, submit for Low-T expenses, etc.). We would encourage you to read up the services before starting your 12-month employer-paid Carrot Plan. Once you are ready, it is very simple to begin these next steps from your account.

## 16. Review Carrot expert information. Click, "Continue."

Important Note: <u>DO NOT</u> click "Get your Carrot Plan" until you are ready to start your 12month journey (i.e. talk to IVF providers, submit for adoption reimbursement, submit for Low-T expenses, etc.). We would encourage you to read up the services before starting your 12-month employer-paid Carrot Plan. Once you are ready, it is very simple to begin these next steps from your account.

English (U.S.) V
Get financial support
Your benefit covers eligible expenses from eligible providers to help make your journey more accessible.
Fisher Investments will pay for 100% of your costs, up to a lifetime maximum of \$10,000.
Funds you use may be taxed as income.
< Back Get your Carrot Plan Continue >
English (U.S.) V
Expert help is just a tap away
where to start?
Schedule a chat with a Carrot Expert, or browse our library of articles and videos.
< Back Get your Carrot Plan Continue >

17. Review provider information. Click, "Continue."

> Important Note: <u>DO NOT</u> click "Get your Carrot Plan" until you are ready to start your 12month journey (i.e. talk to IVF providers, submit for adoption reimbursement, submit for Low-T expenses, etc.). We would encourage you to read up the services before starting your 12-month employer-paid Carrot Plan. Once you are ready, it is very simple to begin these next steps from your account.

18. Your enrollment is now complete! Click, "Explore your benefit" to view your Carrot account, explore Carrot's educational resources, and view the benefit guide.

> Important Note: <u>DO NOT</u> click "Get your Carrot Plan" until you are ready to start your 12month journey (i.e. talk to IVF providers, submit for adoption reimbursement, submit for Low-T expenses, etc.). We would encourage you to read up the services before starting your 12-month employer-paid Carrot Plan. Once you are ready, it is very simple to begin these next steps from your account.



As your journey evolves, so will your plan.

Back	Explore your benefit	Get your Carrot Plan

19. After clicking, "Explore your benefit" you'll be taken to your Carrot homepage. From there you can explore resources, view your benefit guide, and more.
At this point, if you'd like to begin your Carrot Plan/Journey, click the orange button labeled, "Continue" under the, "Your Carrot Plan" header to begin your 15-minute intake process.

Your Carrot Plan		Hello,	•
🖑 Messages			
🖗 Road & learn		Benefit highlights	(2)
Financial support     Talk to Carrot	•	Personalized advice from benefit experts +     Unimeted chats with specialists in your journey +	Available funds Your employer provides funds to cover eligible expenses.
<ul> <li>Pind a provider</li> <li>Your benefit guide</li> <li>Carrot Rx</li> </ul>	•	<ul> <li>Expert-produced educational resources →</li> <li>Employer-provided funds for eligible expenses →</li> </ul>	\$10,000 Learn more about using your Carrot funds →
🕲 Get help		Your Carrot Plan Continue telling us about your journey	CARROT RX Canot Rx offers significant savings on medication and convenient disivery to your home.

**Pro-Tip:** Access your Carrot account anywhere by downloading the Carrot app in the <u>Apple App Store</u> or <u>Google Play Store</u>.